

Two-Factor Authentication

As any user you can enable Two-Factor Authentication in order to secure your Jlive account by requiring two different means to prove your identity when logging in. With Two-factor Authentication enabled, you will need to use an Authenticator App such as Google Authenticator to obtain a 6-digit code each time you login. Jlive Super Admins are required to have this enabled.

Download Google Authenticator for [iOS](#) | [Android](#)

How to set-up Two-Factor Authentication

1. Visit your User Profile
2. Click on Settings and click Enable

Two-Factor Authentication

[LEARN MORE](#)



OTP Authenticator

Enable two-factor authentication. Secure your Jlive account.

ENABLE

3. Open your **Google Authenticator App** on your phone.

Download Google Authenticator for [iOS](#) | [Android](#)

4. Follow the instructions that you see on the page to scan the QR code and Enter the Verification Code.

Two-Factor Authentication

[LEARN MORE](#)

Step 1

Scan this Barcode

Download an authentication app such as [Google Authenticator](#)



[Can't scan this barcode?](#)

Step 2

Enter Verification Code

Once the barcode above is scanned, enter the verification code generated by app

VERIFY CODE

5. Once it is set-up you should see this:

A screenshot of the Jlive user interface. The top navigation bar includes the Jlive logo, links for DISCOVER, FAVORITE EVENTS, and MY TICKETS, and a user profile icon. A left sidebar menu contains My profile, Settings, Integrations, and Billing. The main content area is titled "Two-Factor Authentication" with a "LEARN MORE" link. A checkbox labeled "Enable two-factor authentication" is checked. Below this, a green lock icon is followed by the text "Your code is verified and Authentication is activated", and a red "DELETE" button is positioned to the right.

From now on, when you try to login to Jlive, you will be asked to check your Authenticator app for a 6-digit code in order to login.

EVENTS, CLASSES AND OTHER ACTIVITIES

Your hub for J...
events in Det...

Multi factor authorization



Please enter 6-digit code from your Authenticator App

SUBMIT