

# Odd characters in CSV files

Live CSV reports do properly include odd characters and French characters.

However, Microsoft Excel has trouble showing these characters properly. To ensure that you avoid seeing weird characters, please make sure to open the CSV file in Excel using the instructions shown below.

1. Open Excel
2. Go to Data
3. Choose "From Text/CSV"
4. Choose "65001: Unicode (UTF-8)"
5. Click "Load" to load the CSV file

This should ensure that the characters are displayed properly.

The screenshot shows the Microsoft Excel interface with the 'Data' menu bar highlighted. The 'From Text/CSV' icon is also highlighted. The 'File Origin' dropdown menu is open, showing '65001: Unicode (UTF-8)' selected. The 'Load Data' dialog box is open, showing the 'Load' button highlighted.

1. Click on Data menu bar item

2. Click on From Text/CSV icon

3. Choose 65001: Unicode (UTF-8)

4. Load data

Issue Type	Issue key	Issue id	Summary	Status
Story	TEST-1	10001	This is the first 'test' issue	Selected for Development
Bug	TEST-2	10002	Translation for "how are you doing today?" in Thai is "สวัสดี"	Backlog