

Odd characters in CSV files

Live CSV reports do properly include odd characters and French characters.

However, Microsoft Excel has trouble showing these characters properly. To ensure that you avoid seeing weird characters, please make sure to open the CSV file in Excel using the instructions shown below.

1. Open Excel
2. Go to Data
3. Choose "From Text/CSV"
4. Choose "65001: Unicode (UTF-8)"
5. Click "Load" to load the CSV file

This should ensure that the characters are displayed properly.

The screenshot shows the Microsoft Excel interface with the 'Data' tab selected in the ribbon. The 'From Text/CSV' icon is highlighted with an orange box and an arrow pointing to it, labeled '2. Click on From Text/CSV icon'. The 'Data' menu bar item is also highlighted with an orange box and an arrow, labeled '1. Click on Data menu bar item'. The 'jira.csv' import dialog box is open, showing the 'File Origin' dropdown menu set to '65001: Unicode (UTF-8)', which is highlighted with an orange box and an arrow, labeled '3. Choose 65001: Unicode (UTF-8)'. The 'Load' button at the bottom of the dialog is highlighted with an orange box and an arrow, labeled '4. Load data'. The dialog box also shows a preview of the CSV data with columns: Issue Type, Issue key, Issue id, Summary, and Status.

| Issue Type | Issue key | Issue id | Summary | Status |
|------------|-----------|----------|--|--------------------------|
| Story | TEST-1 | 10001 | This is the first 'test' issue | Selected for Development |
| Bug | TEST-2 | 10002 | Translation for "how are you doing today?" in Thai is "สวัสดี" | Backlog |