Two-Factor Authentication

As any user you can enable Two-Factor Authentication in order to secure your Jlive account by requiring two different means to prove your identity when logging in. With Two-factor Authentication enabled, you will need to use an Authenticator App such as Google Authenticator to obtain a 6-digit code each time you login. Jlive Super Admins are required to have this enabled.

Download Google Authenticator for <u>iOS</u> | <u>Android</u>

How to set-up Two-Factor Authentication

- 1. Visit your User Profile
- 2. Click on Settings and click Enable

Two-Factor Authentication

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3. Open your **Google Authenticator App** on your phone.

Download Google Authenticator for <u>iOS</u> | <u>Android</u>

4. Follow the instructions that you see on the page to scan the QR code and Enter the Verification Code.

Two-Factor Authentication

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Step 1 Scan this Barcode Download an authentication app such as <u>Google Authenticator</u>



5. Once it is set-up you should see this:



From now on, when you try to login to Jlive, you will be asked to check your Authenticator app for a 6-digit code in order to login.

