

# Change Password

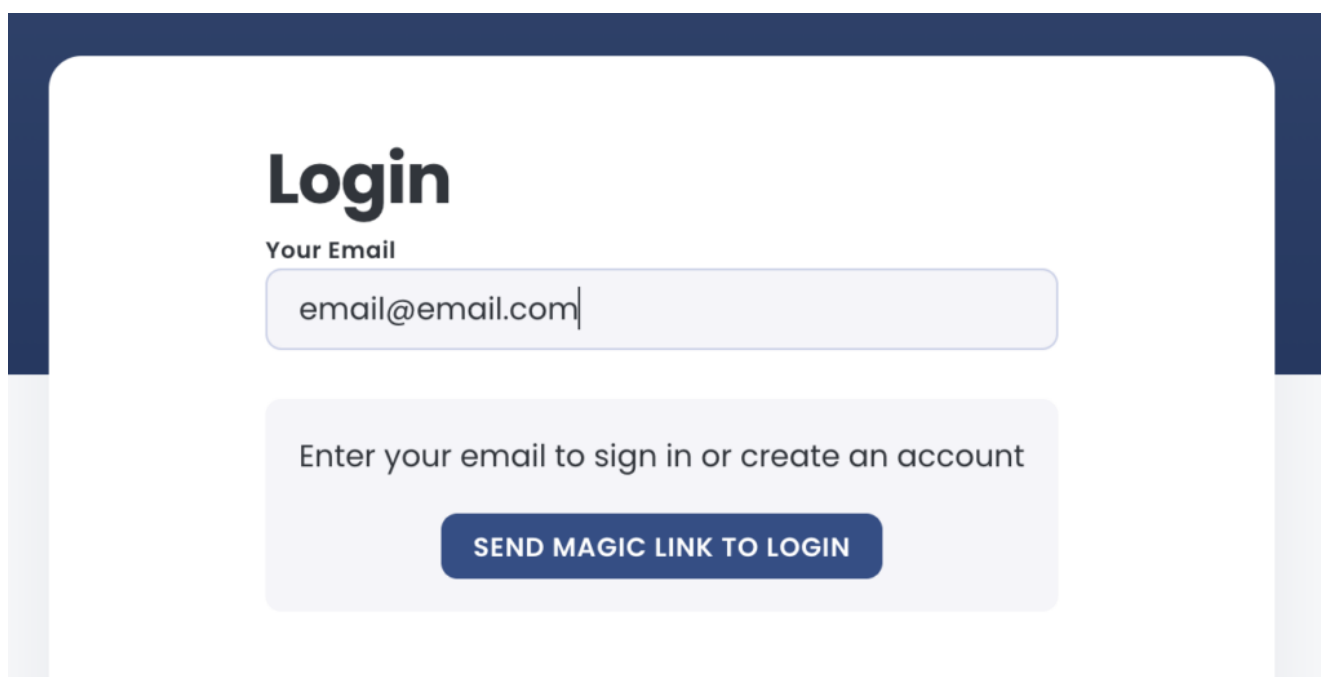
## Jlive doesn't use passwords.

You read that correctly. There are no passwords with Jlive.

Instead, we use **Magic Links** to log into the platform.

## Magic Links

On the Login Page, simply enter your e-mail address and then press the SEND MAGIC LINK TO LOGIN button.



The image shows a login form with the following elements:

- Login** (Section Header)
- Your Email** (Label)
- (Text Input Field)
- Enter your email to sign in or create an account (Text)
- SEND MAGIC LINK TO LOGIN** (Button)

Then go and check your e-mail inbox for a link that will automatically take you back to Jlive and log you in.

## Open your Email

We sent an email to

[email@email.com](mailto:email@email.com)

**Check your inbox for a Magic Link to login  
and complete Signing Up.**

Didn't get the email? [Email us](#)

## What if I don't receive my Magic Link?

First make sure you spelled your e-mail correctly and that your e-mail inbox is working in general. Then check your SPAM.

If you still don't receive the Magic Link e-mail, please email [support@jlive.app](mailto:support@jlive.app).