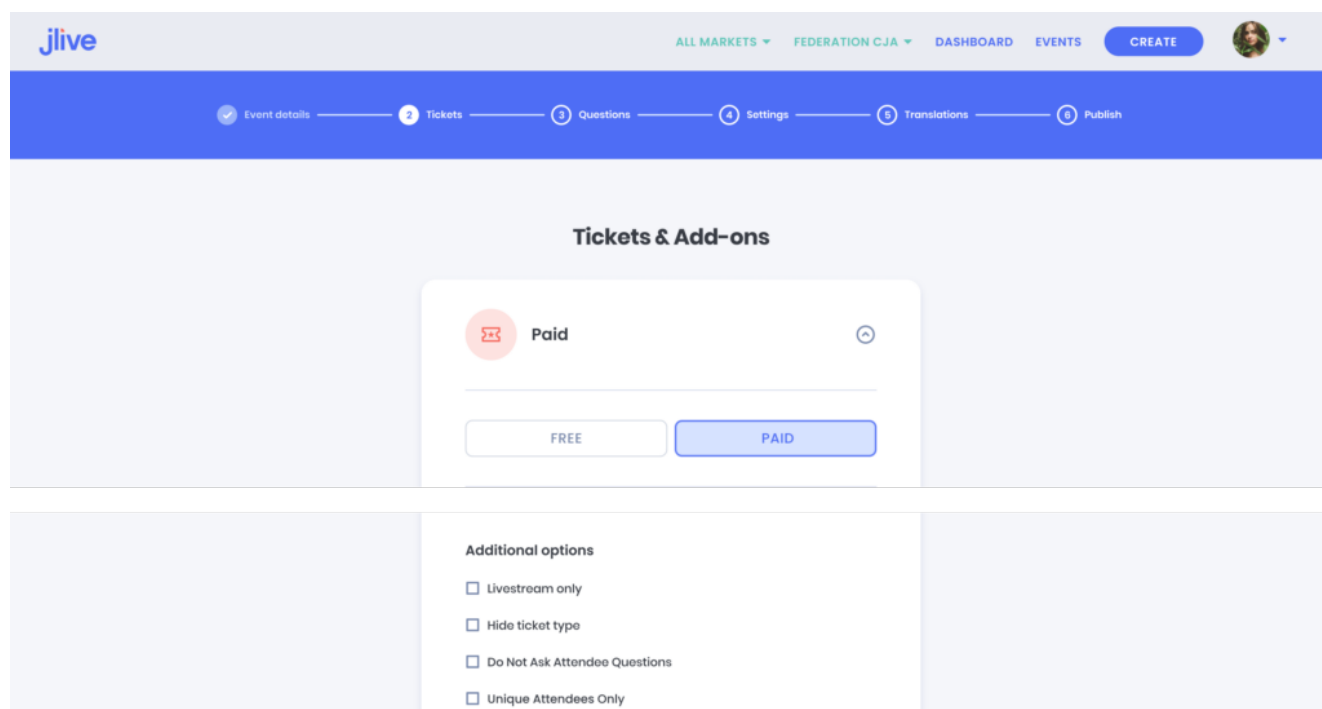


Do Not Ask Attendee Questions

On the Tickets & Add-ons Step of Creating an Event, there is an option for “Do Not Ask Attendee Questions”.

If enabled, then when registering to an event, there will only be questions asked to the Buyer, but not for any of the Tickets.



The screenshot shows the JLive interface for configuring event tickets. At the top, there's a navigation bar with the JLive logo and links for ALL MARKETS, FEDERATION CJA, DASHBOARD, EVENTS, and a CREATE button. Below this is a progress bar with steps: 1. Event details, 2. Tickets, 3. Questions, 4. Settings, 5. Translations, and 6. Publish. The 'Tickets & Add-ons' section is currently active. It features a 'Paid' status indicator with a red icon and a dropdown arrow. Below this, there are two buttons: 'FREE' and 'PAID'. Underneath, there is a section titled 'Additional options' with four checkboxes: 'Livestream only', 'Hide ticket type', 'Do Not Ask Attendee Questions', and 'Unique Attendees Only'.

Example: Family Ticketing

There is now a way to configure a \$20 Family Ticket that grants admission to an entire family. You would set the Family Ticket to min required to 1 and max required to 1 so that all orders must include the Family. Ticket. Then you would set the Ticket Setting to “Do Not Ask Attendee Questions”, which will ensure that you aren’t asking irrelevant questions such as First Name or Gender about the Family Ticket.