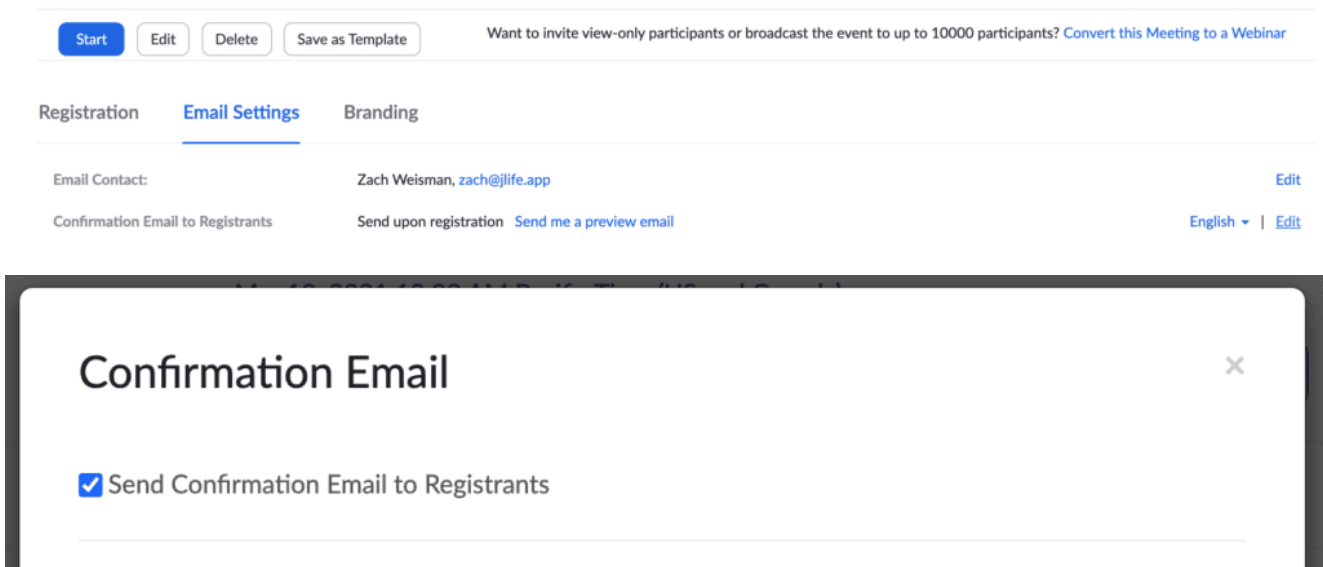


Disable Automatic Zoom Emails

Will people receive Confirmation e-mails from both Jlive and Zoom?

For a period of time, attendees may receive e-mails from Zoom and Jlive. We will be disabling the Zoom e-mails soon to simplify the experience. Rest assured that if people do receive both e-mails, they both will take them to the same Zoom Meeting or Webinar.

You may disable the automatic registration e-mail from Zoom if you like by going to the bottom of the Edit Meeting page in Zoom and clicking Edit next to **Confirmation Email to Registrants**.



The image shows a screenshot of the Zoom meeting settings interface. At the top, there are buttons for 'Start', 'Edit', 'Delete', and 'Save as Template'. A notification reads: 'Want to invite view-only participants or broadcast the event to up to 10000 participants? [Convert this Meeting to a Webinar](#)'. Below this, there are tabs for 'Registration', 'Email Settings', and 'Branding'. Under 'Email Settings', the 'Email Contact' is listed as 'Zach Weisman, zach@jlive.app' with an 'Edit' link. The 'Confirmation Email to Registrants' section shows 'Send upon registration' and a link to 'Send me a preview email', with an 'English' dropdown and an 'Edit' link. A modal window titled 'Confirmation Email' is open, showing a checked checkbox for 'Send Confirmation Email to Registrants'.