

# Change Password

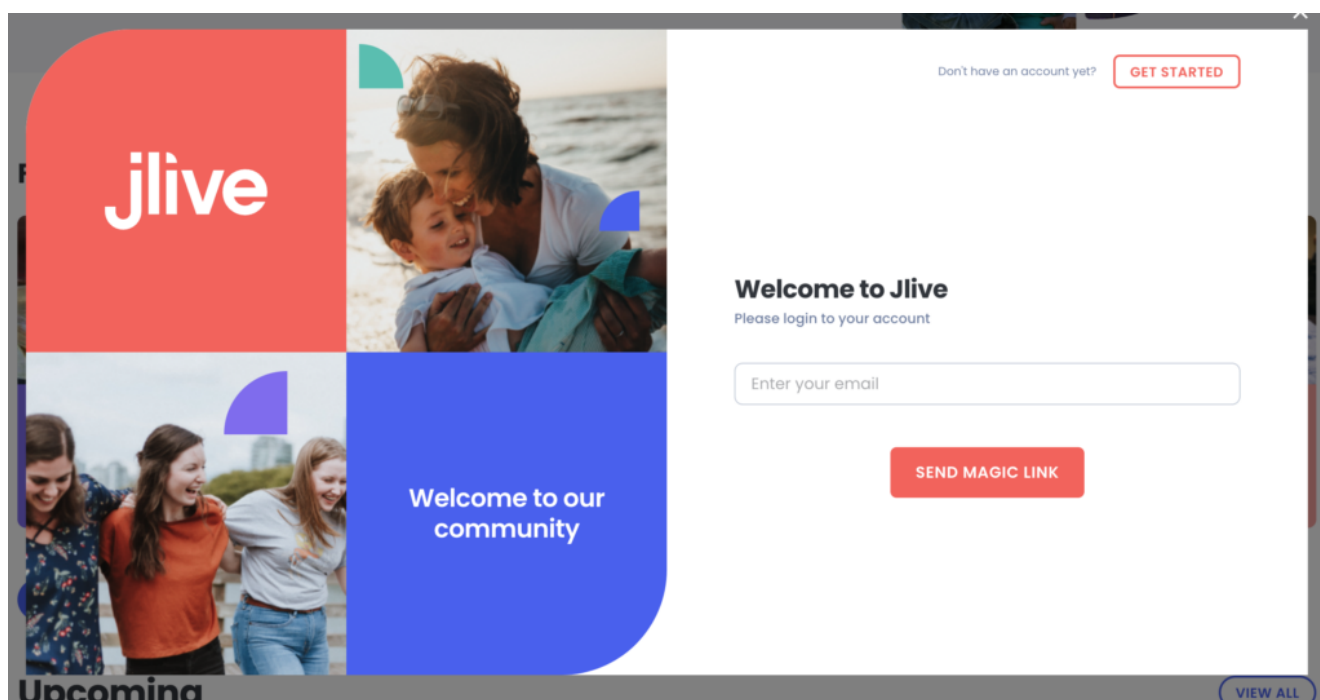
## Jlive doesn't use passwords.

You read that correctly. There are no passwords with Jlive.

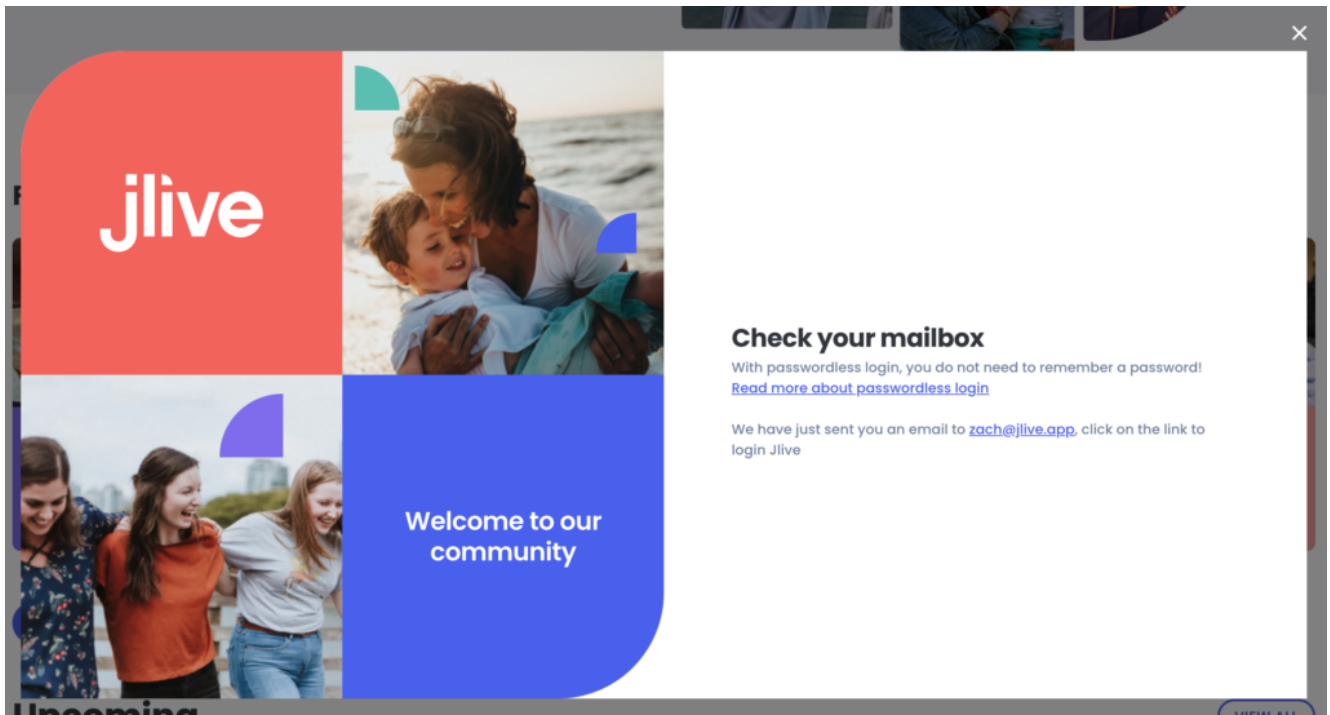
Instead, we use **Magic Links** to log into the platform.

## Magic Links

On the Login Page, simply enter your e-mail address and then press the SEND MAGIC LINK



Then go and check your e-mail inbox for a link that will automatically take you back to Jlive and log you in.



## What if I don't receive my Magic Link?

First make sure you spelled your e-mail correctly and that your e-mail inbox is working in general. Then check your SPAM.

If you still don't receive the Magic Link e-mail, please email [support@jlive.app](mailto:support@jlive.app).